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PATENT AT&T DOCKET NO.: 112233-CONT 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Allen Gorin et al.

Serial No. : Continuation of U.S. Patent Application Serial No. 08/943,944

Filed: October 31, 2000

For : METHOD FOR AUTOMATED TASK CLASSIFICATION AND

ROUTING

Group Art Unit: 2748

Examiner : S. Weaver

Assistant Commissioner of Patents Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97

Sir:

In accordance with Applicants' duty of disclosure under 37 C.F.R §1.56 and in conformance with the procedures under §§ 1.97 and 1.98, attorneys for Applicants hereby bring the references listed on the attached PTO-1449 the attention of the Examiner.

As to the references listed on the PTO-1449, the Examiner is directed to the PTO application file for parent application 08/943,944, filed on October 3, 1997, and its parent application 08/528,578, now U.S. Patent No. 5,675,707.

Applicants respectfully request that the references submitted and listed herewith be considered and made of record in the present application, and thus, appear among the "References Cited" on any patent to issue therefrom.



Information Disclosure Statement

The submission of the listed documents is not intended as an admission that any such

document constitutes prior art against the claims of the present application. Applicants do not

waive any right to take any action that would be appropriate to antedate or otherwise

remove any listed document as a competent reference against the claims of the present

application.

The Commissioner is authorized to charge any other fees or credit any overpayments to

Deposit account no. 11-0600.

Respectfully submitted,

Date: October 31, 2000

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